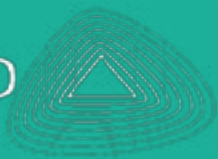


 ignio

## Observe

An add-on module of ignio™ AIOps

 digitate

### Industry Context

For today's hyper-connected businesses, the key requirement is "round the clock" availability of critical systems within acceptable performance limits. In response, enterprises have been increasing their monitoring coverage and depth. They use different monitoring tools for various IT infrastructure components, including networks, servers, databases, and more. However, these tools operate in silos and often are not compatible with new and emerging technologies. There is a need for a single comprehensive tool that monitors everything and is adaptable to new technologies.

### Customer Challenges

- Manual monitoring of multiple tools
- Long delays in detecting, isolating, and resolving IT issues
- Excessive maintenance time spent assuring uptime and performance
- Inefficient utilization of IT resources

### ignio™ Observe

ignio™ Observe is an add-on module of ignio™ AIOps that derives actionable insights from machine data. It utilizes ML algorithms to mine distinct patterns from log files of historical data; it also monitors metrics from various technology stacks. ignio™ Observe raises events based on dynamic thresholds or when it finds a pattern match with real-time log data. Then it prioritizes events and acts autonomously on alerts, based on pre-defined profiles.

ignio Observe's comprehensive dashboards enable holistic observability of your IT infrastructure. That way, IT operations teams can manage and utilize available resources more efficiently.

### Key Features



#### Log Mining

Mines millions of log lines to detect distinct patterns



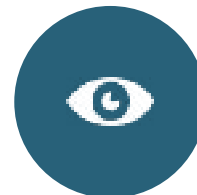
#### Log Monitoring

Monitors logs in real time and raises events when a pattern match occurs



#### Metrics Monitoring

Monitors availability, network, and performance



#### Insightful Visualization

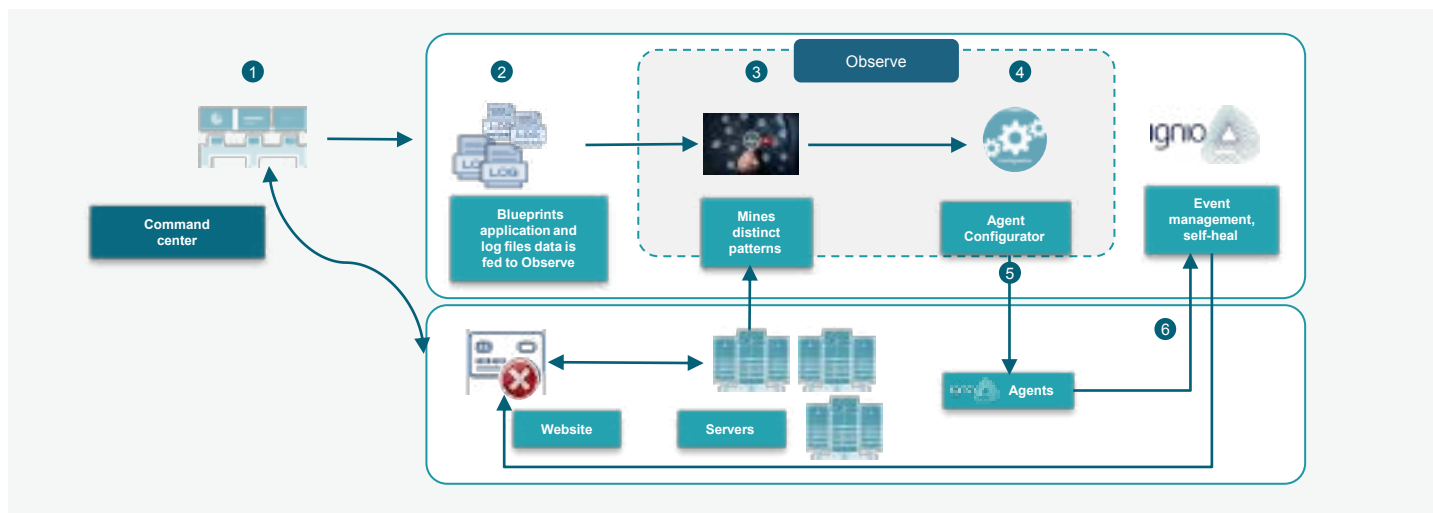
Observe's dashboards provide all the important info via a single pane of glass

## How It Works

ignio™ Observe acts as a central layer of intelligence that sits on top of the command center. It connects to all standard monitoring tools and components of the enterprise landscape (applications, computing, networks, storage layers, and more) to collect logs.

To set up monitoring, after blueprinting the target applications and collecting log files, the command center team can feed log files into Observe. Then Observe will mine millions of log lines and identify distinct, actionable patterns. With these insights, users can choose patterns to monitor through Observe's Agent Configurator.

ignio™ Observe also performs metrics, network, and availability monitoring, and raises events based on dynamic thresholds. It installs, configures, and initiates Observe agents in all the application servers for alert detection. Once the alert is detected, an event is raised. ignio™ Observe can resolve the issues autonomously by sending the actionable alerts for self-healing.



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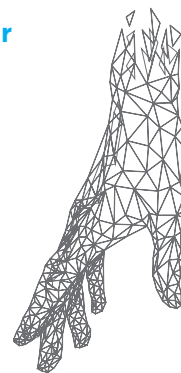
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